

# **CARING FOR OUR COMMUNITIES**

# Flexible Payment Options and Financial Assistance to customers in need

Flexible Payment Options Available through April 1, 2014.

### **Flexible Budget Billing Option**

 Establish a budget bill plan which includes your current bill. This option offers customers the opportunity to pay an amount lower than what is currently owed.

### Flexible Deferred Payment Agreement Option (DPA)

- Establish a new DPA even if you are currently on a plan.
- DPA's are also being extended to those who may have previously defaulted on a DPA plan.

### Financial Assistance for those who qualify

## Residential Special Hardship Program\*

### CHAMP (ComEd Helps Activated/Veteran Military Personnel)\*

 One-time bill payment assistance of up to \$1,000 for eligible military personnel and veterans who reside within ComEd's service territory

### **Non-Profit Assistance Program**

• This one-time variable grant of up to \$2,000 is available for non-profit organizations, including faith-based organizations. Through April 1, 2014 organizations that have NOT received a grant within the last two year may apply.

### **LEARN MORE**

 To apply for the Residential Special Hardship grant or State sponsored assistance programs, such as LIHEAP visit a local LIHEAP Agency or call 888-806-CARE (2273), option 2 or visit ComEd.com/CARE for more information.

Grant amounts may vary while funds are available

